

## **Education**

### **Doctor of Philosophy (PhD) in Information Systems Management. Warwick Business School, University of Warwick, UK. (10/2013 – 01/2017)**

- Thesis title: IS Security Networks in Credit Card Fraud Prevention. My PhD research examined collective security efforts. I have conducted a historical case study of credit card fraud and how its prevention measures evolved over time. I developed a process model to explain how security networks achieve prevention and identify incentive mechanisms that are necessary to align the diverse interests of the network's heterogeneous actors.
- I was awarded a Postgraduate Certificate in Social Sciences Research upon the completion of the following modules: Practice of Social Research, Qualitative Research Methods, Quantitative Research Methods, and Philosophies of Social Science, and

### **Master of Science (MSc) in Information Systems Management and Innovation (with distinction). Warwick Business School, University of Warwick, UK. (10/2012 – 10/2013)**

- Dissertation title: The Role of Information Technology in Supporting Commissioning Decision Making in the New GP-led Clinical Commissioning Groups of the NHS.
- Modules completed: Critical Issues in Information Systems, Organizational Analysis, Technological Innovation and Change, Data & Business Intelligence, Enterprise Systems Development, Digital Business Strategy & Social Media, Global Sourcing & Innovation, and Knowledge Work & Innovation.

### **Bachelor (BA) in Management Information System. School of Business, The University of Jordan, Jordan. (09/2004 – 08/2007).**

- Graduated first on my class with a GPA 3.94 out of 4.

## **Experience**

### **Assistant Dean for International Accreditation Affairs: School of Business, The University of Jordan (Sep 2020 - present).**

- Working on the school's international accreditation file and ensuring progress towards meeting international requirements and becoming an AACSB accredited school.
- Creating and delivering training for colleagues regarding accreditation requirements.
- Working closely with quality officers in each department to prepare the required documents for AACSB.
- Ensuring that academic, curriculum, and program goals are aligned to the AACSB standards.
- Preparing the necessary draft documents.

### **Assistant Dean for Development and Quality Assurance Affairs: School of Business, The University of Jordan (Sep 2018 – Sep 2020).**

- Ensuring that academic, curriculum, and program goals are aligned to the AACSB standards.
- Working closely with quality officers in each department to prepare the required documents for AACSB.
- Working in conjunction with staff across the school to provide the information needed by external and internal audit bodies during inspection.
- Preparing and distributing quality forms and documents to faculty members.

- Ensuring the proper completion of quality documents (eg. Program reports, course reports, course portfolio).
- Establishing and launching School of Business Award for Teaching Excellence.

**Assistant Professor of Information Systems Management:** School of Business, The University of Jordan (2017- present).

- Teaching a variety of modules such as Research Methods, Database Management Systems, Computer Ethics, Electronic Commerce, and Principles of Management Information Systems.
- Supervising graduation projects.

**Teaching Assistant:** Digital Business Strategy module, Warwick Business School (2015-2016).

**Quality Assurance Officer** in Saseo, Social Networking Search Engine Optimization, Amman – Jordan. (04/2011 – 08/2011)

- Testing various web applications to ensure they are bugs free, user friendly and according to design specifications.
- Write business requirements documents for new projects.

**Project Management Officer** in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (03/2010 – 09/2010)

- Preparing plans for staff visits to our clients in various countries, preparing time sheets, following up with colleagues to ensure deadlines are met.

**Quality Assurance Officer** in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (10/2007 – 03/2010)

- Testing various banking modules to ensure its compliance with banks' requirements.
- Installing releases under different platforms like Thin Linux, Thin Windows and GUI.
- Continuous support to our clients when they face any problems; technical or business.
- Training our new clients whether this training will be insight or oversight.
- Active member in implementation teams that were responsible for the conversion process of many banks in different countries; Egypt, Iraq and Algeria.

## **Conferences and Workshops**

- The 4<sup>th</sup> US- Jordanian University Cooperation Network (UCN) Webinar on The Impact of COVID-19 on Higher Education, Technology, Emotional Distress and Lessons learned. December 15<sup>th</sup>, 2020. Online webinar. Presented a research paper.
- AACSB Business Accreditation Seminar, 11-12 Dec, 2019. Dubai
- Arab Artificial Intelligence Summit, Oct 29-30, 2019. Dead Sea – Jordan. Attendee.
- International Conference on Information and Communication Systems, 2018. Irbid – Jordan. Presented a conference paper.
- Learning design workshop, 11-12 Nov, 2017 and 26 Nov, 2017 - University of Jordan
- Staff Development workshop, 11-13 Sep, 2017 - University of Jordan
- Edraak Regional Conference: Re-imagining Education in the Arab World. 13-14 Aug, 2017 – Amman.
- Enhancing Quality of Technology-Enhanced Learning (EQTeL) at Jordanian Universities Conference. May 8<sup>th</sup>, 2017. Amman – Jordan.
- Case Study Workshop, 2016 – University of Warwick.
- European Conference on Information Systems, 2015. Münster – Germany. Presented a research-in-progress paper.

- Centre for Ontology PhD/ECR Conference, 2015 - University of Warwick. Attendant.
- Innovations in Information Infrastructure workshop, 2015 - University of Warwick. Attendant.
- British Academy of Management (BAM) PhD workshop, 2014 and 2016. Presented my PhD research.

## **Publications**

Mohammad S. Najjar, and **Laila Dahabiyeh**, 2021. "Trust in the Ride Hailing Service of the Sharing Economy: The Roles of Legitimacy and Process Transparency". *Journal of Organizational and End User Computing*, 33(6).

**Laila Dahabiyeh**, 2021. "Factors Affecting Organizational Adoption and Acceptance of Computer-Based Security Awareness Training Tools". *Information and Computer Security*. In press.

Mohammad S. Najjar, **Laila Dahabiyeh**, and Raed Algharabat, 2021. "Users' Affect and Satisfaction in a Privacy Calculus Context". *Online Information Review*, 45(3), pp. 577-598.

**Laila Dahabiyeh**, Mohammad S. Najjar, and Deepti Agrawal, 2021 "When Ignorance is Bliss: The Role of Curiosity in Online Games Adoption". *Entertainment Computing*, 37, 100398

Nashrawan Taha, and **Laila Dahabiyeh**, 2021. "College Students Information Security Awareness: A Comparison between Smartphones and Computers". *Education and Information Technologies*, 26(2), pp.1721-1736.

**Laila Dahabiyeh**, Mohammad S. Najjar, and Deepti Agrawal, 2020 "The effect of risk levels on technology adoption decision: the case of online games". *Information Technology & People*, 33(5), pp.1445-1464.

Mohammad S. Najjar, **Laila Dahabiyeh**, and Mohammad Nawayseh, 2019 "Share If You Care: The Impact of Information Sharing and Information Quality on Humanitarian Supply Chain Performance - A Social Capital Perspective". *Information Development*, 35(3), pp. 467-481.

Malik Shahzad K. Awan, and **Laila Dahabiyeh**, 2018 "Corporate Attractiveness Index: A measure for assessing the potential of a cyber attack". Proceedings of the 9<sup>th</sup> International Conference on Information and Communication Systems.

**Laila Dahabiyeh**, 2017 "The Security of Internet of Things: Current State and Future Directions". Proceedings of the 14<sup>th</sup> European Mediterranean & Middle Eastern Conference on Information Systems.

**Laila Dahabiyeh**, 2015 "Networks of Cybercrime Prevention: A Process Study of the Credit Card". Research in progress paper – Proceedings of the 23<sup>rd</sup> European Conference on Information Systems.

## **Professional Academic and Research Activities**

- Reviewer – Information Technology & People journal

- Reviewer – Internet Research journal
- Reviewer – Information Development journal
- Reviewer – Electronic Commerce Research and Applications
- Judge - Virtual Regional Hackathon on COVID 19 – Hack-19. Organized by The American University in Cairo. June 4-7, 2020
- The 5<sup>th</sup> International Conference on E-Publishing (2019), The University of Jordan – Academic Committee and Session Chair
- The 8<sup>th</sup> Joint Scientific Conference (2019): E-Business and E-Government Applications in Public and Private Organizations, The University of Jordan – Preparation Committee and Session Chair
- The 4<sup>th</sup> International Conference on E-Publishing (2018), The University of Jordan – Academic Committee and Session Chair
- 50<sup>th</sup> Hawaii International Conference on System Sciences (HICSS) 2017 – Reviewer
- 37<sup>th</sup> International Conference on Information Systems (ICIS) 2016 – Reviewer
- 49<sup>th</sup> Hawaii International Conference on System Sciences (HICSS) 2016 – Reviewer

## **Research Interests**

My research interests are in the areas of: information systems security, digital innovation, legitimacy of digital innovation, incentives and collective action, and information technology and societal challenges.

## **Awards and Scholarships**

- Erasmus+ Teaching Staff Mobility, School of Business and Economics, Philipps University – Marburg, 20-24 January, 2020. Marburg, Germany.
- Erasmus+ Teaching Staff Mobility, Faculty of Management, The University of Warsaw, 7-13 April, 2019. Warsaw, Poland.
- Research grant from the Deanship of Scientific Research, The University of Jordan. July, 2019. Research titled “Curiosity and the Design of Security Awareness Program”
- Dean’s Scholarship Award 2012-13, Warwick Business School.
- A scholarship from the University of Jordan to pursue my MSc and PhD study, 2012.
- Scholarship from the Ministry of Higher Education 2004-2007 to study my Bachelor degree. Amman – Jordan.

## **Member of Councils and Committees – The University of Jordan**

- School of Business Council. Sep, 2018 – present.
- Management Information Systems Department Council. Feb, 2017 – present
- School of Business Quality Assurance Committee. Sep, 2018 – present.
- School of Business Curriculum Committee. Sep, 2018 – present.
- Management Information Systems Department Bachelor Curriculum Committee. Sep, 2018 – present.
- School of Business COVID-19 Emergency Committee. March, 2020 – June, 2020
- The 5<sup>th</sup> International Conference on E-Publishing Academic Committee. 2019
- The University of Jordan Curriculum Committee. 2018-2019
- The 4<sup>th</sup> International Conference on E-Publishing Academic Committee. 2018

